

MANILA JOCKEY CLUB FASTBET FAQs

Q. How much does it cost to sign up for Fastbet Mobile?

A. Fastbet Mobile is free to use.

Q. Is Fastbet Mobile secure?

A. Yes. All data is encrypted and secure with a Secure Socket Layer (SSL).

Q. Do I have to install something on my smartphone, tablet or PC to get started with Fastbet mobile?

A. No, you just need to open your internet or mobile browser via 3G, LTE, wifi or LAN. Type in fbm.manilajockey.com.

Q. Can I use Fastbet mobile outside of San Lazaro Leisure and Business Park?

A. Yes, you can use FBM where ever you are. Just make sure your smartphone, tablet or PC is connected via 3G, LTE, wifi or LAN.

Q. How do I fund my account?

A. There are three ways to fund your account:

1. through the MJC strata office
2. through your nearest OTBs and intrack
3. through Unionbank's bills payment facility, and any Unionbank branch nationwide (soon)

Strata Office – Proceed to our executive office at the 14th flr. Strata 100, F. Ortigas Jr. Rd., Ortigas Center, Pasig, and look for an available FBM associate. Provide Fastbet associate with User Fastbet account number, and your desired amount. Depositor will be then issued a receipt to validate deposit. From then, FBM associate will process deposit into your FBM account.

OTBs – Proceed to your nearest San Lazaro OTB, provide teller with FBM account number and your desired amount. Depositor will be then issued a receipt to validate the deposit. From then, teller will process your deposit into your FBM account.

Unionbank's bills payment (soon) – Once FBM user has a Unionbank account, user must register his Unionbank account to its EON online banking facility. Upon registering FBM user can now tap up his account through the bills payment facility by depositing the desired amount to MJC Fastbet. FBM user must then wait approximately 15 minutes before the deposit is reflected on FBM account.

You may also visit any Unionbank branch, fill-up the bills payment form, and deposit your desired amount to "Manila Jockey Club Fastbet."

Q. How do I track the wagers placed in FBM?

A. FBM monitors and logs all of the wagers placed and keeps a running total balance. It can be checked through the History tab in the application.

Q. Can bets be cancelled in FBM?

A. Once all bets are placed, it cannot be cancelled. Cancellation of bets is strictly prohibited in MJC FBM.

Q. How do I cash out at the end of the day?

A. Visit MJC's executive office at 14th flr., Strata 100, F. Ortigas Jr. Rd., Ortigas Center, Pasig City. Just present 1 valid Photo ID to our teller to validate your withdrawal.

If withdrawal is to be made by a person other than the account holder, he or she must be present the teller with an authorization letter from the account holder stating his account details attached with two valid Photo ID's.



MANILA JOCKEY CLUB

14TH FLR. STRATA 100 BLDG.
F. ORTIGAS JR. ROAD, ORTIGAS CENTER
PASIG CITY 1605, PHILIPPINES

MARKETING DEPARTMENT
914.4835



SAN LAZARO LEISURE PARK

GOVERNOR'S DRIVE, BARANGAY LANTIC
CARMONA, CAVITE, PHILIPPINES

www.manilajockey.com

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MANILA JOCKEY CLUB
FastBet™ Mobile

fbm.manilajockey.com



WHAT IS MJC FASTBET?

Manila Jockey Club (MJC) Fastbet Mobile (FBM) is free, and secure wagering application for all mobile and computer devices (Windows, iOS, Symbian, RIM, and Android). FBM is available for wagering on live horse races and other sporting events. With FBM, you can:

- Wager on the go.
- Avoid long betting lines.
- Wage at your own pace.
- No more hassle of keeping tickets.
- Track bets anytime and anywhere.

FBM is a one stop shop for sports enthusiasts who always want to be a part of the action. It is a gaming platform which continues the rich legacy of horse racing.

VALIDATION OF ACCOUNTS

Account holders are required to read and accept the Terms of Service, legal notices, and Privacy Policy upon registering in the FBM application. If user is not amendable to these terms and conditions, then he or she is not allowed to use the application. Please see attached Annex A for details of said agreement as approved by United Tote.

ELIGIBILITY

FBM is open only to users 18 years old and above. The registrant will be required to declare that he is at least 18 years upon registration. Failure to make any declaration by checking the designated box will prevent applicant to use the application. The user's identity and eligibility will be verified through the process of funding his FBM account, either through opening an account in Union Bank, or through funding his account manually. This will be explained further through the course of this manual.

SYSTEM REQUIREMENTS

FBM can be accessed by any Smartphones, tablets in all platforms (Android, iOS, Windows, RIM, and Symbian) and PCs with an active internet connection (wifi, 3G, LTE or LAN). Just access fbm.manilajockey.com through the device's browser.

HOW TO CREATE AN ACCOUNT?

1. Access fbm.manilajockey.com
2. Completely fill-up the provided application form. (NOTE: Applicants must have an active email account)
 - a. Correct ZIP code format – 5 digits; put "0" before the 4 digit PH zip code

- b. Correct number format: 917-***-****, 918-***-****, etc - **MOBILE NUMBERS** are suggested.
- c. Correct state - please input the first two letters of your area (e.g. "MM" Metro Manila, "QC" for Quezon City, etc.)

3. A verification code will be sent to your registered email.
4. Check your email for code and open the link provided.
5. Enter the verification code as indicated and press confirm.
6. Create a four digit PIN and press Finish.
7. Log in to FBM by giving the account number or e-mail account and by using the created four digit PIN.

FUNDING YOUR ACCOUNT THROUGH UNIONBANK (coming soon)

1. Go to your nearest Union Bank branch
2. Open a Union bank ATM or debit account.
3. Enroll account to Union Bank's EON online banking.
4. Once enrolled, access Union Bank's bills payment facility.
5. Click on Manila Jockey Club Fastbet, and input your FBM account number and the amount to be debited to your account.
6. Confirm amount to be debited to your FBM account.
7. Debit amount will reflect on your FBM 15 mins after confirmation.

FUNDING YOUR ACCOUNT MANUALLY

1. Visit us at the Manila Jockey Club main office located at 14th floor Strata 100, F. Ortigas Jr. Rd., Ortigas Center, Pasig City, or at any nearest MJC operated Off-Track Betting Station.
2. Present 2 valid photo IDs, and an initial deposit of Php 100.00.
3. Provide account number to Fastbet associate or MJC teller.
4. Log in to FBM, wait until deposited amount is debited
5. You may also visit any Union Bank branch to fund your account. Using the bills payment facility, fill-up the required form and deposit your desired amount to "Manila Jockey Club Fastbet."
6. For existing Union Bank account holders, bank transfer is also available via Union Bank's online Bills Payment facility. (coming soon)
7. You may also fund your account at any San Lazaro Leisure Park located at Governor's Drive, Carmona, Cavite. Just approach the teller, give your account number, and deposit your desired amount.

HOW TO LOG IN? A. SMARTPHONES & TABLETS B. PC

- A. Smartphones & Tablets
 1. Connect your device via 3G, LTE or wifi network.
 2. Open mobile browser and go to fbm.manilajockey.com.
 3. Enter your existing account information or create a new account.
- B. PC / Laptop
 1. Connect your computer via wifi network or LAN.
 2. Open internet browser (Internet Explorer, Google Chrome, Firefox, Safari, Opera) and go to fbm.manilajockey.com.
 3. Enter your existing account information or create a new account.

HOW TO WAGER USING FASTBET MOBILE?

MJC FBM is only active during live racing at the San Lazaro Leisure Park and is operated at real time. During non-MJC racing days, MJC FBM will only be available for balance inquiries. To place a wager, users are taken into a user friendly procedure, indicated below, wherein they key in the pool type, amount of bet, and selection type (straight, box, wheel). Once bets are final, the total amount will be automatically deducted from the user's account balance.

1. Log in to FastBet Mobile fbm.manilajockey.com on your smartphone, tablet or PC.
2. From the main menu screen select Wager. Use the drop down menus to select Event (Race Day), Race (Race number), Pool (WIN, FC, TRI, QRT, PEN, SIX, DD, XD, DD1, PK4, PK5, PK6, WTA), and wager amount (Popular Bets: minimum of Php 5.00, maximum of Php 20,000 per combination, Exotic Bets: minimum of Php 2.00, maximum of Php 65,000). (see figure 4)
3. Select Next at the bottom of the screen.
4. Select the details in the upper right corner to view race type, distance, and runners' age.
5. Select desired runner(s) by choosing a name. (see figure 5)
6. To deselect runner(s), select the name again.
7. If everything is correct, select Bet at the bottom of the screen.
8. Select OK or cancel when asked to confirm this wager. (see figure 6)
9. Once Bets are placed all bets are final. Cancellation of Bets is strictly prohibited in MJC FBM.

HOW TO MANAGE YOUR WINNINGS

FBM logs and monitors all the wagers placed through the application, hence there is no need to check multiple thermal tickets checking the winning the connections. Simply access the main menu and select History to view all wagering activity. You can also have a personal copy of all your records by selecting email history. Please note that FBM history is available only until the end of each race day for viewing and emailing.

CASHING OUT

FBM winnings can be withdrawn through the MJC cashier located at the 14th flr., Strata 100, F. Ortigas Jr. Rd., Ortigas Center, Pasig City or at San Lazaro Leisure Park. Just present 1 valid Photo ID to our teller to validate your withdrawal.

If the withdrawal is to be made by a person other than the account holder, he or she must be present the teller with an authorization letter from the account holder stating his account details attached with two valid Photo ID's.